Advantages

- Widest portfolio of healthcare PTS accessories in the industry

- Custom-designed systems meet the most demanding, highest-volume traffic needs—exceeding 10,000 transactions per day

- Information technology integration provides validated performance levels, increased uptime, and transaction and workflow analytics

- Vertically integrated, North American manufacturer controls production from raw material for high quality and unmatched response

Every TransLogic Pneumatic Tube System (PTS) is custom designed to meet the unique transport needs of every healthcare facility.

Delivering efficiencies through automated material transport, TransLogic PTS allows hospitals to reduce their operational costs and improve their quality of care by redeploying personnel to patient-facing activities.

Applications

- Blood bank
- Central distribution centers
- Emergency departments
- Hospital laboratories
- Independent laboratories, reference labs and off-site central labs
- Inpatient and outpatient pharmacies
- Intensive care units
- Labor and delivery
- Materials management
- Nursing stations
Features and Benefits

Station
Multiple station sizes and types address user requirements for speed, transaction volume, noise and accessibility.

Station Panel
Touchscreen access allows direct dial or speed dial and provides status updates and information access.

Remote Arrival Indication
Audio and visual indicators notify users of carrier arrival.

Remote System Monitoring
Provides immediate response and resolution to alarms by skilled Swisslog technicians.

Variable Speed Technology
Allows sensitive items to be sent at slower speeds to protect their integrity; promotes wider usage of the pneumatic tube system.

Alert Messaging
Increases productivity, improves system maintenance and reduces system downtime through automatic communication of PTS events and alarms.

Card Access Security
Allows credentialing for added transaction security.

Station Dispatch
Allows staging of carrier for dispatch even if station is busy processing an inbound transaction.

Station Access Security Door
Controls access through ID badge or PIN number for transaction security and chain of custody.

Station Receiving Bin
Capacity for six received carriers depending on station model and configuration.

Secure Carrier Storage
Vault securely stores carriers, without interrupting send/receive activity, until required (Secure storage function is incorporated into the standard Nexus Station).

Carrier Storage
Conveniently stores empty carriers at station for easy access.
Key Differentiators for Swisslog TransLogic Pneumatic Tube System

Superior Performance

- Reliability – guaranteed uptime
- High throughput – even during peak times—reduces wait times
- High-speed - software optimizes routing to achieve fastest transaction times
- Secure transactions – carrier tracking, user authentication, access doors and secure delivery ensure chain of custody

Ease of Use

- Intuitive graphical user interface for clear communication and specialized features to meet the needs of individual hospital departments
- Recessed station installation reduces system footprint and frees up space for patient care activities
- Broadest portfolio of PTS options ensure Swisslog systems meet every customer’s needs

Quality of Service

- Superior customer service through 24/7 field service comprised of 100+ employees
- Remote monitoring capabilities ensure maximum uptime
- Comprehensive training on and off-site optimizes workflow and supports best practice
- Preventive maintenance programs, system audits and inspections ensure smooth system operation
- Transport system protocols and guidance, training on infection control issues, proper packaging techniques and climate protection ensure process standardization and compliance

Swisslog Healthcare Solutions

- 100+ Years in business
- 80% Market share in North America
- 500 North American employees
- 120 Customer service/field technicians 24/7
- 2,200 Active customers (new installs, upgrades, accessories and maintenance)
- 50 tube systems converted from competitor systems

Swisslog TransLogic Systems have been used in a variety of critical applications, including: healthcare, aerospace and banking. For the last 40 years, Swisslog Healthcare Solutions focused on the healthcare industry, successfully installing tube systems in more than 2,200 hospitals in North America, and over 3,000 worldwide.
Customer Service and Support

To achieve the maximum return on your invested capital, tube systems require comprehensive support programs through regular inspection, preventive maintenance, quality parts and proper staff training. We understand that any period of unplanned system downtime can be costly in terms of staff time, patient care and financial impact. That’s why many Swisslog customers rely on our trained team of expert technicians to provide cost-effective, flexible support, offering enhanced performance and reduced risk, which lowers your total cost of system ownership.

Swisslog also offers a broad range of training programs on pneumatic tube systems and other hospital automation solutions at our Automation Academy in Denver, Colorado, or onsite at your facility. These training programs provide valuable hands-on experience on equipment use and maintenance.
About Us

Swisslog Healthcare is the leading supplier of automation solutions and workflow consulting for material transport and medication management in healthcare facilities. Swisslog has installed facility-wide automated material transport and pharmacy automation systems in more than 3,000 hospitals worldwide, including more than 2,200 in North America.

Denver-based Swisslog Healthcare offers material transport consulting, total system design, manufacturing, installation and customer support—providing comprehensive solutions for lean workflow and operations that enhance information access, patient safety and cost efficiency.

Automated Material Transport Products

- Automated Guided Vehicle | swisslog.com/transcar
- Autonomous Service Robot | swisslog.com/relay
- Pneumatic Tube System | swisslog.com/translogic